



CORPORATE > Pg2.Positive results from Annual Tenant Survey > Pg2.Making a difference at Lighthouse School > Pg2.Celebrating SG50 at Marina Bay
> Pg3.City melodies > Pg3.Nurturing students > Pg3.RQAM's Facilities Management Team clinches IFMA Award
> Pg4.MBFC attains Gold certification for water efficiency > Pg4.RQAM honoured as a Friend of the Arts

WORK > Pg4.Branding Singapore's oldest foreign bank > Pg5.Deutsche Bank co-hosts SG50 art exhibition > Pg5.UBS Celebrates SG50

PLAY > Pg1.Add a little Sparkle to your X'mas > Pg6.What's New at Marina Bay Link Mall

PLAY

Add a little *Sparkle* to your X'mas 16 Nov 2015 - 3 Jan 2016

A little glitz here. A little magic there. A lot of good-as-gold deals everywhere. Find it all at Marina Bay Link Mall.

Glitzy Vouchers

Spend \$100* to redeem a \$10 Marina Bay Link Mall voucher.

Golden Gifts

Spend \$120* to redeem a pair of exclusively-designed champagne flutes.

Brilliant Voucher Sale

Buy \$100 worth of Marina Bay Link Mall vouchers for just \$85*.

Lunchtime Shows

Event Atrium • 12.30pm - 2pm • Every Fri 27 Nov - 11 Dec

Get into the festive mood with musical performances!

Capture Magical Moments

Event Atrium near Starbucks • 12pm - 2pm & 5pm - 7pm • Every Wed & Thu 25 Nov - 10 Dec

Spend any amount at Marina Bay Link Mall and bring home an instant print, shot at our festive display area.
Submit your photo in our Facebook photo contest and stand to win vouchers!



*Terms and conditions apply. While stocks last. Please visit the concierge for more information.

CORPORATE

Positive results from Annual Tenant Survey

As part of its commitment to create a pleasant and conducive work environment, Raffles Quay Asset Management (RQAM) conducted an annual tenant satisfaction survey. The survey involved in-depth interviews with Marina Bay Financial Centre (MBFC) and One Raffles Quay (ORQ) tenants as well as online and telephone surveys.

The survey results were positive with tenants appreciative of the premium image of MBFC and ORQ, as well as the quality on-site services provided. Tenants also valued the helpful and prompt services by RQAM's staff in meeting customers' needs.

Both MBFC and ORQ also outperformed other Singapore Grade A offices on research consultancy Nielsen's eQ index, a standard used to assess a property's quality of facilities and services.

RQAM would like to thank the tenants who participated in the survey. Our heartiest congratulations to the lucky respondents who walked away with \$200 worth of Marina Bay Link Mall vouchers.



Lucky draw winner Anne Choo (UBS) receiving her prize from Warren Bishop, CEO, RQAM.



Lucky draw winner Belinda Yong (M&A Development) receiving her prize from Warren Bishop, CEO, RQAM.



Lucky draw winner Brandon Koh (Barclays Capital Services) receiving his prize from Warren Bishop, CEO, RQAM.

Making a difference at Lighthouse School

As part of its commitment to give back to the community, Raffles Quay Asset Management (RQAM) adopted the Lighthouse School in July 2015. The school provides special education to visually and hearing-impaired children.

On 2 July 2015, a total of \$6,430 was raised through a charity hole at RQAM's Annual Golf Day organised for tenants. This will be used to fund the school's programmes. RQAM thanks all tenants for their generous donations and support.

In addition, on 16 July, volunteers from RQAM engaged the hearing-impaired students in a game of frisbee and soccer, and organised a Children's Day celebration on 8 October, with a movie screening, balloon activity and barbecue lunch treat for the students.

Through such engaging interactions, RQAM looks forward to

continue making a difference in the lives of Lighthouse School students.



RQAM staff volunteers with Lighthouse School students at the 'Minion'-themed Children's Day celebrations.

Celebrating SG50 at Marina Bay



The winning entries of the photo competition presented Marina Bay beautifully and attracted much attention.

The winning entries of the 'Celebrating SG50 at Marina Bay' photo competition, organised by Raffles Quay Asset Management, were exhibited at Marina Bay Link Mall from 14 to 30 September 2015.

Opened from 1 July to 31 August 2015, the competition attracted close to 500 entries in line with the theme of 'SG50 celebrations at Marina Bay', forming a beautiful collection of people's impressions, reflections and memories of the bay.

CORPORATE

City melodies

Shoppers at Marina Bay Link Mall were once again treated to invigorating music performances as part of the third season of Raffles Quay Asset Management's "Arts in the New Downtown" programme, held on 28 and 29 October 2015. Supported by the National Arts Council, the programme is a celebration of Singapore's Golden Jubilee and showcases local artists, while contributing to the vibrancy of the central business district.

Post-acoustic band HubbaBubbas thrilled the audience with their electrifying energy and unique twist on familiar tunes. Meanwhile, fusion music group Kulcha took the crowds on a fascinating cultural journey, with performances on traditional instruments including the Chinese *pipa*, Indian *bansuri* and Malay *gambus* against a contemporary soundscape created using Western instruments.



Post-acoustic band HubbaBubbas thrilled the audience with their electrifying energy and unique twist on familiar tunes.



Fusion music group Kulcha took the crowds on a fascinating cultural journey using both traditional and Western instruments.

Nurturing students

Raffles Quay Asset Management (RQAM) has awarded study grants to its second batch of four recipients from Nanyang Technological University (NTU), National University of Singapore (NUS), Singapore Management University (SMU) and Singapore University of Technology and Design (SUTD). The study grants stem from RQAM's \$1 million donation to the four universities to support financially needy students with potential, announced in 2013.



From left: Warren Bishop, CEO, RQAM; Lim Jian Jun (NUS); Lim Wen Ting (SMU); Debbie Goh Yan Ping (SUTD); Dawn Poh Xiu Xiu (NTU); and Betty Lim, Deputy CEO, RQAM.

Expressing his gratitude for the tremendous help provided by the grants, Lim Jian Jun, who is studying real estate at NUS, said, "With about 90% of my tuition fees covered, I can now worry less about finances and focus more on my studies." His sentiment was echoed by recipient Debbie Goh Yan Ping, an architecture and sustainable design student at SUTD.

For Dawn Poh Xiu Xiu, a civil engineering student at NTU, the grant has motivated her to do better in school. "I have little time to rest and study well as I am working to pay for my tuition fees. I will now be able to channel more energy into my studies." For Lim Wen Ting, an SMU business management student, being able to reduce her working hours in support of tuition fees means she can now join the school band to pursue her love for music.

Besides financial support, recipients of the study grant will also be offered internships at RQAM, where opportune. Through the award of the study grants, RQAM hopes to nurture students with potential, who may in turn be inspired to give back to the community.

RQAM's Facilities Management Team clinches IFMA Award

Raffles Quay Asset Management's (RQAM) Facilities Management Team is proud to have been awarded the 2015 Asia-Pacific Best Managed Facility of the Year Award by the International Facility Management Association (IFMA).

The award is part of IFMA's annual Awards of Excellence, which recognises exceptional contributions to the advancement of the facilities management profession. The award was presented to RQAM at the World Workplace Asia conference on 3 August 2015.



Mark Thia, RQAM's Director of Facilities Management receiving the award from John Perry, Chief Operating Officer, IFMA.

CORPORATE

MBFC attains Gold certification for water efficiency

Ongoing efforts by Marina Bay Financial Centre (MBFC) to maximise water efficiency were recognised on 2 October 2015 when MBFC Towers 1, 2 and 3 were awarded the Water Efficient Building (GOLD) Certification by the PUB.

A number of water-efficient features and measures have been implemented throughout the three towers and Marina Bay Link Mall, the retail component of MBFC. They include water-efficient fittings installed in all toilets, water leak detection and monitoring systems, and signs with contact information displayed in all toilets to enable timely reporting and repair of leaks or faulty fittings.

In addition, at MBFC Tower 3, the condensate water from the air-conditioning system is recycled for use in fountains, irrigation and cleaning, contributing to the saving of about 3,000 cubic meters of water annually.



Mark Thia, RQAM's Director of Facilities Management receiving the award for MBFC Towers 1 and 2 from Minister for the Environment and Water Resources Masagos Zulkifli.



William Aw, RQAM's Senior Technical Manager receiving the award for MBFC Tower 3 from Minister for the Environment and Water Resources Masagos Zulkifli.

RQAM honoured as a Friend of the Arts

In recognition of its continued support for the arts, Raffles Quay Asset Management was conferred the Friend of the Arts award by the National Arts Council at the Patron of the Arts Awards ceremony held on 3 September 2015 at Capitol Theatre. The annual awards recognise the support of private corporations and individuals for the arts in Singapore.

WORK

Branding Singapore's oldest foreign bank

On 1 August 2015, ABN AMRO unveiled its prominent new signage and concierge desk at the ground floor lobby of One Raffles Quay South Tower, a strong visual cue for an enhanced client experience.



ABN AMRO Singapore Country Management Team members at the unveiling of the ABN AMRO Concierge Desk, One Raffles Quay South Tower.

ABN AMRO's roots in Asia hail back to 1826, when the Bank started the operations of its first branch in Indonesia to support trading activities. The opening of its Singapore office followed in 1858. ABN AMRO's longevity in Singapore affirms its commitment to doing business in the region and in delivering services of the highest quality.

"Today, Singapore is one of the Bank's key markets. Having our brand signage reinstated on the building facade of One Raffles Quay and now within the South Tower Lobby is truly significant for all of us in ABN AMRO Singapore, reflecting our optimism in elevating our brand to new heights within the heart of Singapore's Central Business District," said Hans Hanegraaf, Country Executive of ABN AMRO Singapore and CEO of private banking in Asia and the Middle East.

WORK

Deutsche Bank co-hosts SG50 art exhibition

On 5 October 2015, dbEnable Singapore, Deutsche Bank's diversity network which promotes the participation of people with disabilities in the workplace, launched an art exhibition at the lobby of One Raffles Quay South Tower, in partnership with TOUCH SpecialCrafts, a not-for-profit organisation dedicated to empowering those with special needs.

Held over two weeks, the exhibition titled "50 Special People: 1 Art Celebration", showcased the artistic talents of people with intellectual disabilities. The exhibition also included a larger art piece made up of 50 individual paintings presented in the shape of the Singapore map, expressing the thoughts and feelings of the artists towards Singapore as their homeland.

Launching the exhibition, Philip Lee, Deutsche Bank's Singapore Chief Country Officer and Vice Chairman Southeast Asia, said, "The process of creating a fully integrated society starts with opening our minds to understand the issues faced by those who differ from us and acknowledging their commonality with us. Through art we reach beyond our differences to find the things that unite us. Not only have the artists of TOUCH expressed themselves honestly and openly, but by exhibiting their work to the public, they have gained recognition and acknowledgement of their talent."

Following the launch, an interactive session was also held where staff had the opportunity to create a painting with the artists as a way of building awareness and overcoming barriers to communication.



Philip Lee, Deutsche Bank's Singapore Chief Country Officer and Vice-Chairman Southeast Asia (left) and James Tan, Deputy CEO, TOUCH Community Services (right), with some of the artists.



The artwork was an expression of the thoughts and feelings of the artists towards Singapore as their homeland.

Deutsche Bank volunteer with TOUCH SpecialCrafts beneficiary during the interactive session.

UBS Celebrates SG50

In celebration of the nation's Golden Jubilee, UBS Singapore has sponsored the inaugural Singaporean of the Year Award, organised together with The Straits Times. This award recognises individuals whose inspiring or extraordinary acts have made their community a better place, or whose substantive yet unrecognised contributions have improved the lives of those around them.



Participants of the competition UBS organised with Mercedes AMG Petronas stood the chance to win a trip for two to the F1 Grand Prix de Monaco 2016.



Winners of the reader's competition UBS organised with the Straits Times had the chance to tour the F1 circuit, including the pits, start/finish line and race control room.

Mr Edmund Koh, Country Head of UBS Singapore, said: "As we celebrate UBS's 50 years in Asia and Singapore's 50th anniversary this year, it is timely that we also celebrate the triumph of the human spirit and honour those who have gone above and beyond their call of duty to make a difference to society."

UBS invites the public to nominate any inspirational Singaporean who has touched the lives of others. Details of the nomination process can be found at the website, str.sg/singaporeanoftheyear2015. Nominations close on 31 December 2015.

In September, UBS also held an exciting Formula One activation programme for clients, employees and the community. In partnership with The Straits Times, UBS hosted a reader's competition with young people from community partners CampVision and 50 winners from the public touring the Marina Bay Circuit.

A global digital partnership with the Mercedes AMG Petronas Formula One Team also invited participants to test their knowledge of drivers Lewis Hamilton and Nico Rosberg for a chance to win a trip for two to Formula 1 Grand Prix de Monaco 2016.

What's New at Marina Bay Link Mall

From jewellery and juice to Mexican flavours, premium wines and decadent chocolates, discover the newest offerings at Marina Bay Link Mall.



Aura #B2-53

Aura offers stylish and fashionable jewellery in classic and timeless designs. In limited quantities per design, shoppers can look to own something unique.



Le Rouge #B2-54

This charming boutique offers fine wines and chocolates, delighting the palates of those with a passion for the finer things in life. Choose from an extensive range of over 400 premium wine labels from around the world, and exquisite handmade chocolates, including limited edition designer pralines created for festive occasions.



Go Juice #B2-02

This juice and smoothie wellness joint specialises in healthy food such as gluten-free breakfast yoghurts, wholesome salads and smoothie bowls. Go Juice is the perfect pit stop for a healthy and energising pick-me-up!



Mex Out MBFC T3 #02-05

Enjoy tasty and affordable Mexican delights such as burritos, salads, tacos and burrito bowls. Everything is made fresh in a step-by-step ordering process, offering fully customisable combinations of ingredients to cater to diners' preferences.

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Properties managed by Raffles Quay Asset Management Pte Ltd:



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